Gap Analysis :

1. Tritek does not have any Data Analysis platform at the moment.

2. Data analytics process is costly for Tritek.

3. Data analysis process takes more time

4. Data Analysis is complex hence management gets information from dedicated staff

5. Tritek does not have an integrated data bank where data from the company's website, LMS, and Basecamp are stored in one place.

6. The company does not have access to real-time data hence management decisions could be delayed.

7. Current process allows for human error- The current process leaves Tritek open to human error. When you rely on a person to correctly gather and analyse information, mistakes can occur

8. The information is not readily available- When Tritek currently needs to provide a set of data trends, they have to follow a manual retrieval process which could leave the company vulnerable (depending on the level of the request and turnaround time imposed).

Having identified the above gaps in the current process of data analysis at Tritek Consulting Limited, Crystaltek seeks to provide a Data Analytic Platform that will enable the company to overcome these problems.